



# Training Update



## Welcome to a new term: Director of Education and Training update

Welcome to the first training update for this year and the start of the 2018 training year which commenced on 5 February. The end of 2017 marked the end of my first year as Director of Education and Training which I have thoroughly enjoyed. This year I look forward to working with you all in training the next generation of highly skilled general practitioners.

### Get to know your local team

If you haven't had a chance to meet or speak to your local team members why don't you try and get to know them this year? Each subregion has a Regional Head of Education (RHoE), a dedicated Practice Liaison and Support Officer (PLSO) and a Supervisor Liaison Officer (SLO). There are also medical educators specialising in supervisor education in your area, as well as medical educators and support staff for registrars.

A great way to meet them is at local supervisor workshops. You can also find the details of your regional team on the [About Us](#) page on our website, on the back page of this newsletter, and details of your registrar's medical educator can be found on the registrar's trainee portfolio page on GPRime2.

### New for 2018

Following on from supervisor and medical education team feedback, a number of improvements have been made to the competency assessment (a formative assessment of the registrar in training that happens 2-3 times per term). You will notice there are now 21 competencies to assess (instead of 61) and the unacceptable behaviour flags have also been improved. For more information please review the handy one page ['What's changed with the competency assessment'](#). If you are a clinical teaching visitor you will notice that the number of competencies has also reduced based on your feedback.

### Don't forget: Online resources

There are lots of resources available for you to access on GPRime2. This includes SupportGPT (available automatically for supervisors with registrars in their first and second GP terms) as well as Therapeutic Guidelines and many other resources. These are all found in the 'Quick Links & Subscriptions' tab in the top toolbar. The supervisor education calendar for 2018 (see attached and [online](#)) has also been published which lists all the local face-to-face events as well as webinars available during the year – mark these in your diaries now!

**Dr Vanessa Moran** | GP Synergy Director of Education and Training

Quick Links & Subscriptions	My Contact Details
<b>Quick Links &amp; Subscriptions:</b>	
ACRRM - RRMEO	
CIAP - Australian Medicine Handbook	
CIAP - BMJ Best Practice	
CIAP - British Medical Journal (BMJ)	
CIAP - Ovid MD	
CIAP - Therapeutic Guidelines (eTG complete)	
CIAP- AMH Aged Care Companion	
CIAP- AMH Children's Dosing Companion	
My Learning Planner	
SupportGPT	
Trainee Portfolio	

## Medicare provider number reminder

If you are training a GP registrar in a GP term in 2018.1 (Feb-Aug), please ensure they check the letter from Medicare advising them of their provider number approval. Registrars should confirm that they been issued with a provider number with full billing rights before they commence billing patients.

Registrars with refer and request rights will only be able to refer patients and request investigations for them, until a provider number with full billing rights is received.

# Do you have a new registrar starting in your practice this term?

There are several important activities for supervisors and practices at the start of a GP term.

## ✓ Day 1: Practice orientation

It is critical that all registrars are properly orientated to their new practice. You may find our practice orientation and equipment checklists a useful addition to your current orientation resources.

## ✓ Week 1: Review the registrar's Pre-Term Assessment Report

Prior to each term starting supervisors have access to their new registrar's Pre-Term Assessment Report (PTAR). The PTAR is a summary of a registrar's training.

It includes:

- the registrar's contact details
- a history of their placements
- the results of their Pre-GP Term Assessment (PGA)
- any competency assessments completed during previous GP community-based terms, such as Clinical Teaching Visits (CTVs) and competency assessments completed by the registrar's other supervisors.

The PTAR will appear as a pop-up in the weeks prior to term starting. It can also be accessed on an ongoing basis via the 'Trainee Portfolio' and clicking on the 'Summary tab'. Further information about how to interpret the PTAR can be found in the Supervisor Toolkit in GPRime2.



## ✓ Week 1-2: Direct observation

We strongly recommend supervisors spend some time observing their new registrar's consultations in the first few weeks of term to assess their competence and any learning need areas.

## ✓ From Week 2-6: Develop your registrar's supervision plan (including high risk presentations) and learning plan.

Supervisors are required to support registrars in developing a learning plan in the first 4-6 weeks of the term. As part of this process, supervisors are strongly encouraged to complete a supervision plan and consider how to assess the registrar's current level of competence, especially with regard to high risk or red flag areas.

The aim of the plan is to identify areas requiring closer supervision to optimise training and minimise the risk of adverse outcomes for patients and registrars.

Assisting the registrar develop their learning plan will include identifying in-practice learning and teaching topics and activities. Supervisors may find it useful to familiarise themselves with the new SupportGPT online platform prior to discussing their registrar's learning plan.

A supervision plan template can be found in the toolkit in GPRime2.

## Reminder: Supervisor requirements cheat sheet

Don't forget there is a two page '[Supervision requirements at a glance](#)' cheat sheet. This provides a brief overview of the supervision requirements over a six month (26 week) training term, with links to many useful resources.

### To access:

1. login to GPRime2
2. go to 'Forms, Documents and Links'
3. search 'Supervision requirements'.



## Competency assessment changes – we've heard you!

Following valuable feedback from GP Synergy supervisors and medical educators, we have made a number of improvements to the competency assessment form.

1. The **number of competency items has been reduced from 61 to 21** to reflect the most important competencies the registrar should attain during training.
2. You will be asked the **date of the direct observation of your registrar's consultation** used to complete the form, as well as how frequently you have done direct observation of the registrars full consultations that term.
3. There are more **meaningful and easier to read radio buttons** to record frequency of activities.
4. An **amber flag has been added** to the red/green flag system
5. There is a **new supervisor learning need suggestion open text field** to identify new learning needs for the registrar.
6. The Pre-Term Assessment Report (PTAR) will also change to reflect the reduced number of competencies.

For more information, see the [Competency Assessment Changes Factsheet](#).

## Key dates

**5 Feb:** Start date term 1 2018.

**Check your registrar's Medicare provider number before they start seeing patients.**

**12 Mar:** Practices can start to update their training capacity for term 2 2018 on GPRime2.

**3 Apr:** Deadline for practices to update their training capacity for term 2 2018 on GPRime2.

**18 Apr:** Practices advised of their training capacity cap.

**23 Apr:** Registrars can start applying to practices in their allocated grouping.

**22 Jun:** Deadline for Medicare provider number paperwork.

**5 Aug:** End date term 1 2018.

 For a list of important training dates, see the new key dates calendar on our [website](#).



## Commonwealth Games baton holders congratulated



Congratulations to Dr Anna Windsor (GP Synergy Regional Head of Education Western NSW and former Olympic swimmer) and Dr David Howe OAM (GP supervisor and Orange GP) for being baton holders for the Commonwealth Games Queen's Baton on its journey to the Gold Coast.

## OAM winner, Dr Marjorie Cross congratulated



Congratulations to our Murrumbidgee & ACT Supervisor Medical Educator, Dr Marjorie Cross on receiving an OAM, for service to medicine, particularly to doctors in rural areas!

Dr Cross is also a long-term GP supervisor in Bungendore and has been inspiring rural GP registrars for many years.

## Does your rural registrar need some support?

GP Synergy has regional Rural Support Officers (RSOs) dedicated to helping registrars and their families relocate and settle in to their new rural communities. They are also there to provide ongoing pastoral support for registrars in rural placements.

If you think your registrar could benefit from talking with an RSO, don't hesitate to get in touch.



**Kerry Robins**  
New England/Northwest | North Coast  
| Hunter Manning & Central Coast  
[kerry\\_robins@gpsynergy.com.au](mailto:kerry_robins@gpsynergy.com.au)



**Sue Hefren**  
Murrumbidgee  
[sue\\_hefren@gpsynergy.com.au](mailto:sue_hefren@gpsynergy.com.au)



**Maria Logan**  
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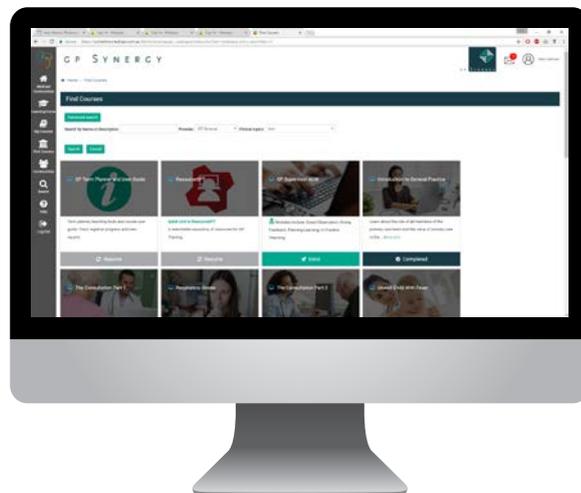
# Online resources for GP supervisors

## ➔ SupportGPT

SupportGPT is an online in-practice teaching resource for supervisors, and registrars in their first or second GP term. It is not mandatory for you to use this platform or alter your in-practice teaching unless you want to. However, we encourage you to have a look around the site to explore the modules and features available and how they might assist you.

### What's included in SupportGPT?

- 1. Registrar modules:** There are 16 modules that can be completed by registrars prior to an in-practice teaching session, and activities that can be completed during in-practice face-to-face teaching time with their supervisor.
- 2. Supervisor modules:** There are currently four modules for supervisor's professional development and education. Combined, these modules form an Active Learning Module (ALM) that will be accredited with the RACGP and ACRRM for 40 Category 1 QI&CPD points and the PDP equivalent.
- 3. Weekly in-practice teaching planner:** This planner can be used in a flexible manner and may be used by a supervisor to guide in-practice weekly teaching sessions.
- 4. ResourceGPT:** An index of over 1,300 clinical resources which are searchable and can be used in any order as problems present.



### Who can access SupportGPT?

SupportGPT is automatically available to supervisors who have a registrar in their first or second GP term. If SupportGPT is not available and you would like to have access, please email [IS\\_Support@gpsynergy.com.au](mailto:IS_Support@gpsynergy.com.au) and request access.

### How can you access SupportGPT?

1. login to GPRime2
2. go to the 'Quick Links' tab in the top toolbar
3. select 'SupportGPT' How can you find out more about using SupportGPT?
4. view the SupportGPT flyer 2. View the 5-minute instructional video.

Both resources are also available in GPRime2 under 'Forms, Documents and Links'. Just search 'SupportGPT'.

## ➔ Free eTG, AMH online and other subscriptions

GP Synergy provides supervisors and registrars access to the following subscriptions:

- British Medical Journal (BMJ) Best Practice and BMJ online
- full electric Therapeutic Guidelines (eTG)
- Australian Medicine Handbook (AMH)
- Ovid MD (ebooks) and more!

### How to access:

1. login to GPRime2
2. click login on 'Quick Links and Subscriptions' in the top left-hand corner.

## Do you know someone interested in becoming a GP?

If you know anyone interested in becoming a GP, please let them know the application dates for the 2019 Australian General Practice Training (AGPT) program are now available:

**2019 AGPT applications open:  
26 March 2018–10.00am AEST 30 April 2018**

We have kicked off the year attending many intern orientation sessions around the state (such as Tamworth pictured), with more AGPT information sessions and webinars to come.

Further information about how to apply and useful resources will be available from our [website](#).



# ReCEnT (Registrar Clinical Encounters in Training)



The Registrar Clinical Encounters in Training (ReCEnT) project is a flagship general practice education and training project.

The project is the first of its kind to document Australian general practitioner (GP) registrars' educational and clinical experience over time by measuring:

- what registrars do, the types of patients and conditions they see and the management they provide
- how registrars' practice changes during their training.

ReCEnT is an important tool to aid reflection on practice and registrar's reflection can be facilitated by comparing their data with that of other registrars and established GPs, as well as with the registrar's results in previous terms. Critical evaluation is encouraged:

- Was this a typical week?
- Are the results unexpected?
- Am I different from other registrars? If so, why might that be?
- Am I getting an adequate range of clinical presentations for optimal learning (and exam preparation)?
- Do I need to reconsider any aspect of my practice?

## How does ReCEnT work?

The project requires GP registrars to:

- complete encounter forms, recording details of 60 consecutive consultations, in each of their three GP training terms (~1-2 minutes to complete per form)
- complete registrar and practice characteristic questionnaire (~5-10 minutes at a workshop)
- repeat the above process in each of their three GP training terms.

GP registrars are provided with a feedback report that compares their consultations to the larger group of registrars and, in some cases, national GP data. Registrars are strongly advised to share this information with their supervisors and their medical educators. If registrars provide consent, a copy of their report will be sent directly to supervisors. Feedback reports are accessible in GPRime2 by medical educators and discussion of feedback reports is recommended.

When a training practice has had at least five registrar rounds of ReCEnT data, the supervisor and practice manager will receive an annual practice report. This report enables them to see the registrar's clinical exposure as well as aspects of their clinical and education practice. It also provides comparisons with other training practices. At least five registrar rounds of data per practice report are used so that individual registrars are not identifiable in the report and provides a more valid comparison with other practices.

## Which subregions are participating in ReCEnT in 2018?

ReCEnT is being rolled out across all of GP Synergy's training regions.

### 2018.1 ReCEnT timetable

	HMCC	NE/NW	NWNS	CESWS	M/ACT*	WNSW*	SENSW*	NC*
Term 1: ReCEnT Orientation	2 Mar (Workshop)	9 Apr (workshop)	21 Mar (workshop)	14 Mar (workshop)	8 Feb (workshop)	6 Feb (mail)	6 Feb (workshop)	10 Apr (workshop)
GPT1/2 and PRRT1/2: Distribute encounter forms	6 Apr (workshop)	9 Apr (workshop)	6 Apr (workshop)	6 Apr (workshop)	12 Mar (mail)	3 Apr (workshop)	22 Mar (workshop)	10 Apr (workshop)
GPT1/2 and PRRT1/2: Collect encounter forms	4 May (workshop)	8 May (mail)	23 May (workshop)	9 May (workshop)	12/13 Apr (workshop)	2 May (post)	10/11 May (workshop)	11 May (workshop)
GPT3 and PRRT3: Distribute encounter forms	8 Mar (mail)	9 Apr (mail)	8 Mar (mail)	1 Mar (mail)	N/A	N/A	N/A	N/A
GPT3 and PRRT3: Collect encounter forms	13 Apr (mail)	8 May (mail)	13 Apr (mail)	6 Apr (mail)	N/A	N/A	N/A	N/A

\*only GPT1 and GPT2s are participating

## Assistance:

- Questions about receiving or handing back your ReCEnT packs: Katie Mulquiney on 02 8321 4242 or [Katie\\_Mulquiney@gpsynergy.com.au](mailto:Katie_Mulquiney@gpsynergy.com.au)
- Overall project queries: Parker Magin on 02 8321 4540 or [Parker\\_Magin@gpsynergy.com.au](mailto:Parker_Magin@gpsynergy.com.au)

## Need some help?

### Practice Liaison and Support Officers (PLSO)

- **Central, Eastern and South Western Sydney:**
  - Annette Carruthers - 02 8321 4084  
[annette\\_carruthers@gpsynergy.com.au](mailto:annette_carruthers@gpsynergy.com.au)
- **Hunter, Manning and Central Coast:**
  - Lucinda Coble - 02 8321 4237  
[lucinda\\_coble@gpsynergy.com.au](mailto:lucinda_coble@gpsynergy.com.au)
- **Nepean, Western and Northern Sydney:**
  - Emie Roy - 02 8321 4068  
[emie\\_roy@gpsynergy.com.au](mailto:emie_roy@gpsynergy.com.au)
- **New England/Northwest:**
  - Lucinda Coble - 02 8321 4237  
[lucinda\\_coble@gpsynergy.com.au](mailto:lucinda_coble@gpsynergy.com.au)
- **North Coast:**
  - Rhonda O'Dell - 02 8321 4126  
[rhonda\\_odell@gpsynergy.com.au](mailto:rhonda_odell@gpsynergy.com.au)
- **Western NSW:**
  - Kim VanBruchem - 02 8321 4211  
[kim\\_vanbruchem@gpsynergy.com.au](mailto:kim_vanbruchem@gpsynergy.com.au)
- **Murrumbidgee and ACT:**
  - Jodie Hay - 02 8321 4145  
[jodie\\_hay@gpsynergy.com.au](mailto:jodie_hay@gpsynergy.com.au)
- **South Eastern NSW:**
  - Jodie Hay - 02 8321 4145  
[jodie\\_hay@gpsynergy.com.au](mailto:jodie_hay@gpsynergy.com.au)

### Supervisor Liaison Officers (SLO)

- **Western NSW:**  
Dr Ken Hazelton - [ken\\_hazelton@gpsynergy.com.au](mailto:ken_hazelton@gpsynergy.com.au)
- **South Eastern NSW:**  
Dr James Boyd - [james\\_boyd@gpsynergy.com.au](mailto:james_boyd@gpsynergy.com.au)
- **North Coast:**  
Dr John Vaughan - [john\\_vaughan@gpsynergy.com.au](mailto:john_vaughan@gpsynergy.com.au)
- **Nepean, Western and Northern Sydney:**  
Dr Cecile Dinh - [cecile\\_dinh@gpsynergy.com.au](mailto:cecile_dinh@gpsynergy.com.au)
- **Murrumbidgee:**  
Dr Ken Mackey - [ken\\_mackey@gpsynergy.com.au](mailto:ken_mackey@gpsynergy.com.au)
- **Central, Eastern and South Western Sydney:**  
Dr Aline Smith - [aline\\_smith@gpsynergy.com.au](mailto:aline_smith@gpsynergy.com.au)
- **Hunter New England Central Coast**  
Dr Ian Charlton - [ian\\_charlton@gpsynergy.com.au](mailto:ian_charlton@gpsynergy.com.au)

Whilst we continue to recruit to regions, please contact one of the SLO team listed above who will be able to assist in the interim.

#### Positions vacant:

Are you interested in becoming an SLO? Find out more by visiting our website under employment opportunities or contact Nicky Doneva on [nicky\\_doneva@gpsynergy.com.au](mailto:nicky_doneva@gpsynergy.com.au)

Expressions of interest are currently being sought for the following SLO positions:

- ACT

## National ten year apology anniversary



13 February 2018 marks ten years since the National Apology to the Stolen Generations.

Relive this important chapter in history by reading or viewing the apology delivered by former Prime Minister, Kevin Rudd MP in 2008: <https://www.australia.gov.au/about-australia/our-country/our-people/apology-to-australias-indigenous-peoples>

## Are you an ADF facility?

GP Synergy has staff with dedicated ADF portfolios to support ADF facilities, supervisors and registrars. For assistance, please contact

- **Felicity Gemmel-Smith** | Special Education Programs Manager - [felicity\\_gemmel-smith@gpsynergy.com.au](mailto:felicity_gemmel-smith@gpsynergy.com.au)
- **Dr Anne Eastwood** | Deputy Director Education and Training - [anne\\_eastwood@gpsynergy.com.au](mailto:anne_eastwood@gpsynergy.com.au)
- **Dr Nicole Leotta** | Senior Medical Educator - [nicole\\_leotta@gpsynergy.com.au](mailto:nicole_leotta@gpsynergy.com.au)

## External activities of interest

- Kidney Health Australia and Central and Eastern Sydney PHN - Polycystic Kidney Disease | 21 February | Belmore | [More information](#)
- Ballina Byron Clinical Society and North Coast Primary Health Network - Stroke Management: Before, during and after | 1 March | Byron Bay | [More information](#)
- Black Dog Institute and Centre for Rural & Remote Mental Health - Advanced Training in Suicide Prevention | 3 March | Inverell | [More information](#)
- University Centre for Rural Health, North Coast PHN and University of Wollongong - Health Innovations Conference | 10-11 March | Kingscliff | [More information](#)
- The Ballina Byron Clinical Society, Byron Central Hospital and North Coast Primary Health Network - Byron Bay Speed Networking | 22 March | Byron Bay | [More information](#)